

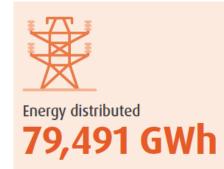




Rona Mitchell, Innovation Engineer LCNI 2019

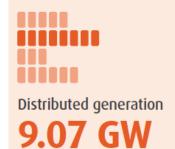


Hello, nice to meet you

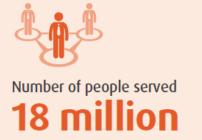
















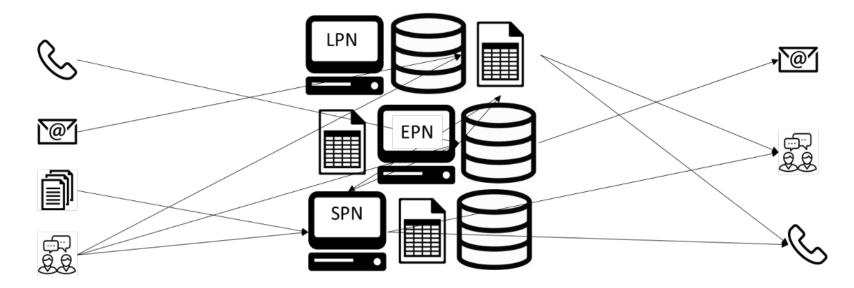
Network Operations & Control



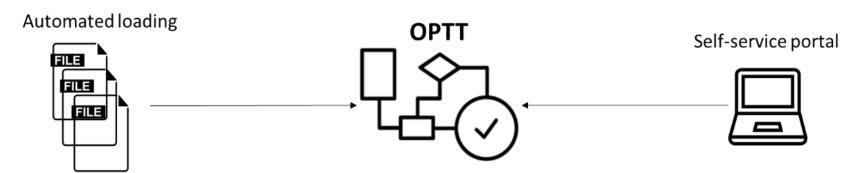
Customers



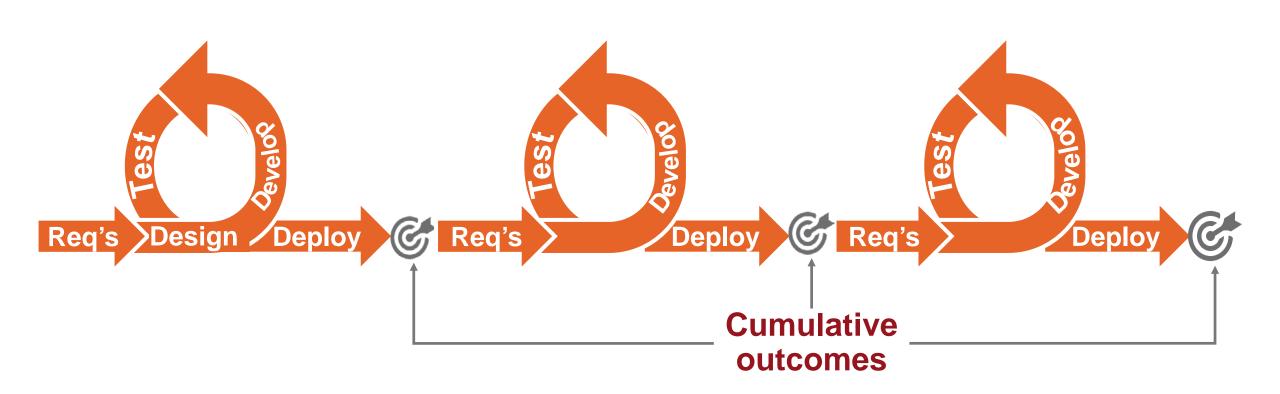
Before: multiple request methods, multiple tracking 'systems', multiple notification methods



After: single OPTT



Scrum / Agile





Stakeholder Engagement – In Numbers

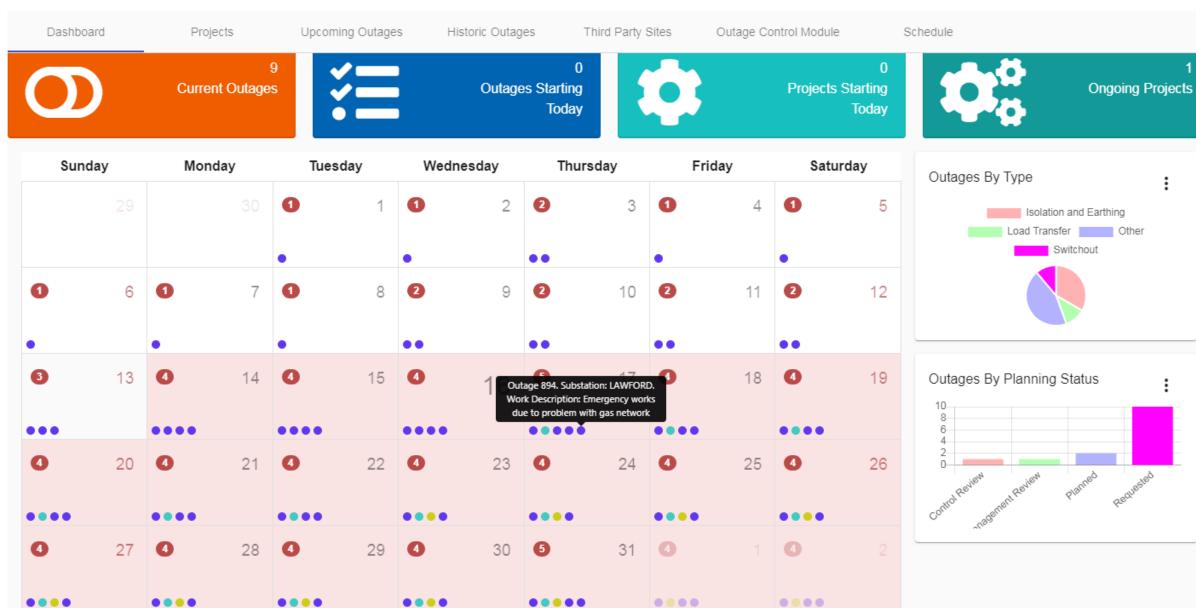
2
demos with
other networks

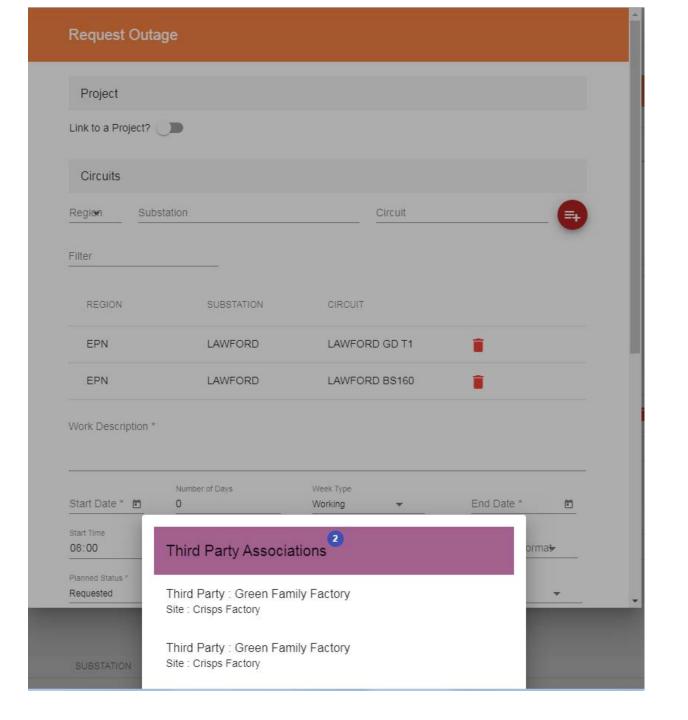
74 DER Requirements 12 Stakeholder Workshops

8.6 Customer rating













Dashboard			Projects	Upcoming Outage	s Historic Outages	Third Party Sites	Outage Control Module		Schedule					
Filter														=
Region	▼ Outag	e Substati	on *	Outage Circuit *										
Start Dai	te		∄ En	d Date	All Dates nation	nal grid								
	OUTAGE ID Filter	PROJE(ID Filter	CT REGION Filter	SUBSTATION Filter		STATUS Filter	START DATE Filter	END DATE Filter	START END TIME TIME Filter Filter	WORK REQUIRED Filter				
+	885	N/A	SPN	EASTBOURNE GRID	BUSBAR 2	Requested	16/01/2020	11/05/2020	10:00 18:00	Another test			×	Î
+	883	N/A	SPN	GODDARDS GREEN	BOLNEY 2	Requested	13/02/2020	22/04/2020	10:00 18:00	Another test		/	¥	Î
+	884	N/A	SPN	EASTBOURNE GRID	BUS-SECTION 1-2	Requested	05/12/2019	06/02/2020		Just for testing			×	î
+	834	N/A	EPN	COLCHESTER	COLCHESTER GD 33KV	Requested	07/09/2008	31/12/2019	10:00 18:00	FAULT: AT COLCHESTER			×	î
+	882	N/A	SPN	GOUDHURST 33KV	PEMBURY GRID TEE PAD	Planned	28/09/2019	19/12/2019		Just an outage for testing p		1	₽	î
+	807	150	SPN	LEWES	EASTBOURNE/POLEGAT	Control Review	22/08/2019	22/11/2019	10:00 18:00	Lewes- Broken Insulator at		1	×	î
+	887	N/A	SPN	BUXTED 33KV	T1 TRANSFORMER	Management Review	23/10/2019	21/11/2019		A testing outage		/	₽	()
+	881	N/A	SPN	MAIDSTONE GRID 132KV	BURH/NFLE 2	Requested	01/10/2019	21/11/2019	10:00 18:00	For testing purposes		/	×	î
+	886	N/A	SPN	BUXTED 33KV	T1 TRANSFORMER	Planned	17/10/2019	31/10/2019		Just a test outage		<i>/</i>	•	()
+	889	N/A	EPN	COLCHESTER	COLCHESTER GD 33KV	Requested	09/10/2019	22/10/2019	10:00 18:00	FAULT: AT COLCHESTER		/	₽	î

Outage 887





STAKEHOLDER
NEEDS

Diverse customers = diverse requirements

Agile/scrum is a good methodology for Innovation projects as it allows you to learn by doing

Don't plan stakeholder workshops on the Tuesday after a bank holiday or during half-term

BUSINESS
OBJECTIVES

COTASE
Plants
Pl

UKPN
Solution
Architect
from the
beginning essential

Non-software engineers tend to gravitate towards cosmetic issues

We are on a journey with Cloud Computing – partner expertise is crucial

Using PAAS/SAAS gives better cost efficiency and quicker starts.

DONE













